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# ADS Florida Insider

**EXPERIENCE, INFORMATION AND CONSULTANTS YOU CAN TRUST** 

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Practice Transitions Made Perfect™

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## Sleep When the Wind Blows

A farmer is looking for a hired hand and a city boy, with no farming experience, makes the only inquiry. In the interview, when asked about his qualifications, the boy responds "I can sleep when the wind blows!" The farmer dismisses the lad, and continues his search. After weeks of no luck, he offers the boy the job. The boy works hard and learns quickly, satisfying the farmer.

A storm comes one night and the farmer tries to rouse the boy to secure the farm from the raging wind. Unable to wake him, the farmer proceeds to the farmyard where he finds the animals penned, barn doors locked, hay tied down and implements secured. He remembers the boys comment, "I can sleep when the wind blows!" and finally understands.

I retell this story, because shortly after I got my financial plan from my financial planner, I slept very well knowing

that I had a plan in place that would meet my needs for retirement.

I am always surprised at how many dentists have not had a formal, professionally prepared, financial plan. A majority of those I meet with regarding exit strategy have some savings, possibly an IRA/401K, but have never had an actuarial financial plan.

As we continue in these uncertain economic times, we encourage you to prepare for the future and understand where you are with respect to your retirement.

Very respectfully,

11 M. Smith

Hy Smith, MBA | President, ADS Florida

## The Three Most Common Case Presentation Mistakes



Most dentists we talk to today want to do more complex, comprehensive dentistry but many find it difficult to get patients to accept treatment. They make at least three major mistakes:

#### #1: Pushing too hard.

Simply put, a number of case acceptance programs can be overly pushy. These programs are based on valid sales concepts but are primarily useful in product sales. If patients feel pressured into treatment, they will take one of three actions:

- 1. Push back in subtle and not-so-subtle ways.
- 2. Erect communication barriers.
- 3. Never return to the "pushy" practice, probably spreading negative word of mouth.

The truth is most patients say that they would like to have comprehensive dentistry. They don't always receive it because of four barriers blocking their paths: Cost, lack of knowledge, lack of trust and fear. So instead of selling, consider educating as a health care consultant to lower each barrier. With many patients, only over time can you establish a comfort level and the necessary trust for patience to accept comprehensive programs.

## #2: Believing that case acceptance occurs only at the treatment consult.

Comprehensive cases are usually accepted during a series of small steps. The steps include:

- 1. The first phone call or office contact, followed by the time period between the call and first visit.
- 2. Interactions at the initial visit to the office including office environment and with the administrative and clinical staff (there are more than a dozen of them).
- 3. The time period between the initial visit and the treatment solutions conversation.
- 4. The clinical findings review and treatment solutions conversation.
- 5. Often, a series of recare conversations.

So, as you can see, "this could take a while." You need to be prepared for it.

## #3: Believing that only one person is responsible for case acceptance.

When done correctly, case acceptance is actually a culmination of events involving everyone in your office. As a result, your team needs training on the entire case presentation system and their particular role.

While avoiding these mistakes may not remove every barrier, improvement will benefit your practice, and not just financially.

Dr. Nate Booth is a speaker, consultant and author. Nate teaches case acceptance at the South Beach Dental Institute and is a practice management advisor for ChaseHealthAdvance. He is the creator of The "Yes" System: How to Make It Easy for People to Accept Comprehensive Dentistry.

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Financial planning for dentists is generally different than those plans developed for other type of clients. As dentists, your plan must often consider:

- In-depth Debt Reduction Strategy.
- Practice Exit Plan.
- Retirement Funding Plan.
- Risk Management Techniques for Both Professional and Personal Perils.

In terms of planning for retirement, dentists must do more than accumulate investments to produce adequate retirement income. You must also decide how to dispose of the business you have built over a long career and make sure that disposition fits acceptably into your overall plan.

In order to do this, retirement planning should be an on-going process. We encourage you to meet with your advisor(s) at least annually to review plan progress and make necessary adjustments. Further, we have long advocated that by the time you reach the point in your career when you estimate you are five years or less away from retiring from practice, you should have already planned or be in the process of considering the development of your exit strategy. Your exit strategy should include having your practice and building (if applicable) valued, making reasonable assumptions on the sale of your practice net of debt and taxes, as well as determining if the retirement plan funding strategy you are using is sufficient.

One strategy that is often considered is recruiting an associate to eventually buy your practice. This is a technique that could be especially important if a doctor practices in an area where a practice sale could take a period of a few years. The process could be a phase-in/phase-out transition where the owner doctor will reduce the hours they work and let an associate pick up the hours they are no longer working. This can keep the practice running at full-capacity and gives the patients the opportunity to begin to meet with the future owner. It also allows the owner doctor to begin to adapt and assimilate into a retirement lifestyle, while allowing the associate to begin to learn their managerial and leadership skills to become the eventual owner of the dental practice.

As an initial thought, the phase-in/phase-out transition seems like a very appealing path for most dentists as they consider retirement. It seems logical that a gradual change in the ownership will have the smallest negative impact on the existing practice for both patients and staff. There are requirements for this type of transition to be successful though. Aside from the obvious issue concerning doctor compatibility, a very important consideration to the success of this transition is the ability for the practice to financially support both the owner and associate while working toward retirement. Changes in the practice are inevitable and must be considered thoroughly as this process is evaluated.

For most dentists however, this is not the most practical type of transition. Many practices are simply not large enough to support both doctors during the associate phase, and a lack of appropriate preplanning often leads to dissolution of the association before the planned retirement date. Since most dentists practice without associates throughout their careers, many can find it difficult to adjust to having another dentist in the office. Due to these and other considerations, most transitions involve the immediate retirement of the seller and the immediate assumption of the practice by a buyer. Which transition strategy is best for you can only be determined by assessing your actual needs and evaluating your practice.

As you begin contemplating retirement, you also need to think about the lifestyle you are entering as well as the one being left behind. Quality of life in retirement is more than just being financially independent. It is also about having something meaningful to do with your newfound free time.

Many dentists envision retirement to be long days filled with their favorite leisure activities. However, as they soon discover, that enjoyment quickly fades. They miss having the daily social interaction they had for many years with their patients and staff. No longer are they the "boss" or the "Doctor." This is an adjustment that can take some getting used to, and in this instance, an argument can sometimes be made by working part-time, or volunteering their talents either locally or abroad.

The decision to retire from the practice of dentistry and how to do so is not one that should be made in haste. There are many things to consider both in terms of the quantitative calculation and quality of life in retirement. These are questions that transition specialists should discuss with you in assisting you with your plan. If you have questions about your plan, or do not have one, contact ADS Florida, today.

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#### Practice Transitions Made Perfect

#### General and Specialty Practice Purchase Opportunities

#### **CENTRAL FLORIDA**

Contact: Paul Rang, DMD, JD

		01055	Duyer i ver
Gainesville	4 ops FFS/PPO Pano	\$1.1M	\$316K
Levy County	7 ops 3 days/wk	\$362K	\$145K
Mt. Dora - Eustis	4+1 ops FFS/PPO Pano	\$623K	\$182K
Mt. Dora - Eustis	4 ops FFS Pano, 3 days/wk RE Avail.	\$500K	\$129K
Mt. Dora	8+1 ops FFS/PP/HMO Pano	\$550K	\$125K
Ocala	4+2 ops FFS Pano	S	OLD
Orlando	6+2 ops FFS/PPO/HMO Pano, dig. x-ray RE	\$914K	\$266K
Orlando	6+1 ops FFS/PPO, dig. x-ray, Pano 3 days/wk	UNDER	CONTRACT
Orlando	6 ops FFS/PPO, Pano, dig. x-ray 3d/wk	\$1.1M	\$403K
Orlando	3+2 ops FFS	5	SOLD
Orlando	3+1 ops FFS/PPO	\$537K	\$133K
Orlando	4 ops FFS/PPO Pano, dig. x-ray, Cerec	UNDER	CONTRACT
Vero Beach	3 ops Equipped Condo	Ask	\$375K

**Specialty Practices** 

Space CoastPerio - 4 ops FFS Pano 3 days/wk\$443K\$139KOrlandoOrthodontics 1 day/wkRE Avail.\$300K\$77KOrlandoProsthodontics 2 ops FFS Pano\$595K\$314K

Associate Positions

General Bartow – Lake Wales

#### SOUTHEAST FLORIDA

Contact: Stuart M. Auerbach, DDS

		Gross	Buyer Net
Coral Springs	4+2 ops FFS PPO dig. x-ray	\$727K	\$201K
Coral Springs	6 ops FFS/PPO dig. x-ray and pan	UNDER CONTRACT	
Lauderhill	4+1 ops FFS/PPO	\$450K	\$115K
Miami	7 ops PPO/FFS/HMO	\$575K \$175K	
Miami	5+1 ops FFS/PPO Shopping Center	SOLD	
N. Miami	5+1 ops FFS/PPO	Ask \$80K	
Sunrise	3+3 ops FFS/PPO	SOLD	

#### **Specialty Practices**

Indian River County Perio 5 ops new equipment w/Condo

Palm Beach County Pedo 3 ops Bay 2 ops Pvt. FFS/PPO \*ALL NEVV\*  $\;$  Ask \$360K

**Practice Ready Facilities** 

Lake Worth

3400 SF building with 4+1 ops dental office FOR SALE OR LEASE
Vero Beach

3 ops Condo w/equipment

Ask \$375K

Associate Positions

General Miami

#### **WEST FLORIDA**

Contact: Greg Auerbach, MBA or Paul Rang, DMD, JD

		Gross	Buyer Net
North Port	7 ops PPO/FFS dig. x-ray RE Avail.	UNDER CONTRACT UNDER CONTRACT	
Venice	4+1 ops FFS/PPO RE Avail		
Venice	3 ops FFS/PPO Long Established	\$632K	\$154K

Specialty Practices

St. Petersburg Pediatric 6+1 ops FFS/PPO 3.5 days/wk \$850K \$294K
Tampa Endo 2+1 ops FFS/PPO \$400K \$152K

Practice Ready Facilities

Sarasota 4+1 ops 1300 SF Equipped on Major Road \$75K
Tampa 2+1 ops Approx 1000 SF \$95K
Venice 4 ops 1100 SF Major Road

Venice 5 ops 2300 SF Central Location

#### **NORTH FLORIDA**

Contact: Paul Rang, DMD, JD

			01055	Duyer river		
	Destin Area	2+2 ops FFS dig. x-ray, Pano 2.5 days/wk	\$489K	\$150K		
	Fort Walton Beach	4 ops FFS pano 2 days/week RE Avail.	\$220K			
	Lake City Area	5 ops FFS pano 3 days/week RE Avail.	\$348K	\$107K		
	Lake City Area	3 ops FFS/PPO Pano, dig. x-ray RE Avail.	\$725K	\$212K		
	Pensacola	6 ops FFS 3 days/wk RE Avail.	\$374K	\$104K		
Specialty Practices						
	North Gulf Coast	Oral Surgery 6 ops RE Avail.	\$1.2M	\$541K		
	NE Florida	Pedo 6 ops RE Avail.	\$1.2M	\$485K		

### SOUTHWEST FLORIDA

Contact: Greg Auerbach, MBA or Hy Smith, MBA

Fort Myers 4 ops FFS 2000 SF RE Avail. UNDER CONTRACT Fort Myers 5 ops FFS -2500 SF dig. x-ray SOLD



For the most recently updated listings visit ADSflorida.com

We currently have buyers looking for the following opportunities:

#### GENERAL DENTISTRY

Broward, Collier, Dade, Hillsborough, Lee, Manatee, Orange, Pinellas, Sarasota PEDIATRIC

Broward, Dade, Palm Beach

ORTHODONTIST
Broward, Dade

**PERIODONTIST**Broward, Palm Beach



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West / Southwest Florida Greg Auerbach, MBA (941) 746-7959 greg@ADSflorida.com



North / Central Florida Paul Rang, DMD, JD (407) 671-2998 paul@ADSflorida.com



## LOOK FOR US

#### November 19

The Cost of Discounted Dentistry and Preventing Partnership Peril Lee County Dental Society

#### January 18

The Complexities – Pro & Con of the Multi-Doctor Relationship Broward County Dental Association